



Customer comments, suggestions, concerns – April 2025

- Thanks for serving the Bronto Ribs. Wish we could have them more often...and...I missed the Bronto Ribs!
- Saw your birthday post on Facebook "the day of." Please do better to get the word out ahead of time.
- Free ice cream for Admin Professionals Day was an unexpected treat – thanks!
- (Multiple) – Once again, I didn't win anything in the Café contest. I never win! But seriously, thanks for having the contests and prizes. Really helps make the Café a fun place to eat.
- ...and...I finally won! Yay! Thanks for having the contests!
- Special thanks to your staff for the wonderful job they do on catering...my orders are always seamless and hassle free. Everyone is so accommodating and helpful. Martha is awesome...Dan and Brian are excellent with the menus...I get many accolades on how great the food was. *(Glad you like it! Thanks for the kind words.)* 😊
- How about some Rabbit for Easter. Never mind, just kidding. 😊
- (Multiple) – Happy Birthday Round House! Sweet 16! Café favorites served all week! It was festive and great...the food was delicious, especially that cake. Now time for a nap! Zzzzzz
- The prizes for the Café birthday were awesome. Where did you get the E-bikes? *(Walmart!)*
- Those new Hope cookies are really addictive. The Lemon cookies, you can taste the "zest" in them. Yummy.
- Chopped bacon at the burrito breakfast bar tastes sour to me. Why chopped? *(Portion control. You still have the option of having full strips of bacon, but they are \$1 each).*
- Just wanted to let you know we saw some graffiti on the tables outside the Café. *(Thanks for sending the photo. We submitted a work order to PW to have the graffiti removed. Thanks again!)*
- I found a hair in my chicken wrap, not the first time. *(Thanks for letting us know, and sorry that happened. We take all necessary precautions to avoid such problems, but despite our best efforts, it still sometimes happens. We offered you a free replacement meal.)*
- Really enjoyed the outdoor BBQs, and the final Hawaiian Picnic was very good, but you should have had a dessert! Still great though!
- Detroit-style pizza was spot on! Please have again.
- I tried the Lima Bean & Ham soup this week and was pleasantly surprised – so good, I had it again later in the week. Great job!
- That salad at the Hawaiian BBQ was the bomb! Please have again, both the salad, and the Hawaiian menu!
- The vending machine took my money, but it didn't give me my product. What should I do? *(First, thanks for letting us know, we'll put in a work order to have the vending team take a look. To get a refund, see any cashier in the Café. They have you fill out a refund slip, and give you back your money.)*
- One more "thanks" for the grilled cheese and tomato soup!
- My Oatmeal this morning tasted like it had flour in it. *(Sorry that happened; we gave you a coupon.)*
- The Italian Chopped Salad was especially delicious, made to order at the Deli! Great option! Have again?



To submit your feedback...

To submit feedback on ARAMARK's "Your Voice Counts" Feedback page, [just click here](#). Or e-mail SRPMIC Food Service Manager Paul.Johnston@srpmic-nsn.gov or ARMARK Café General Manager Dan Barolli at Barolli-daneil@aramark.com
 THANKS FOR ALL YOUR FEEDBACK! We appreciate your patronage and input. ☺ (Published April 25, 2025)

