



Round House Café Customer Feedback

Questions, Comments,
Kudos & Klouts
Thru Dec 2025

Call 480-362-5537 or 362-5538

More than 2 million served!



Customer comments, suggestions, concerns thru Dec 2025

- When I order ahead on the app, I'm never quite sure where to pick up the meal. (*You are not alone. We are working on standardizing the pick-up process for all orders placed ahead of time. Also, watch for "Your Order is Now Ready" on the TV Screen above the entrée station, coming soon!*)
- Always grateful for the "stay behind" meals for those of us that can't attend the Employee Holiday Meal at Talking Stick. Thanks to ARAMARK Café team for making that happen every year. Delicious every time.
- I love the holiday music mix in the Café ... and ... Could you provide a few more "up tempo" holiday songs? All of the slow stuff is putting me to sleep while I eat!
- Thanks for continuing to tweak and improve the new Kiosk System. I know nobody likes change and it's a work in progress. The adjustment continues for all of us. Just wanted to say thanks for trying to minimize the pain.
- Broccoli Cheddar Bacon soup was OK – would have been better without bacon. Good old Broccoli-Cheddar.
- Thanks for option of a plate instead of a box – but be sure to keep the boxes. Some entrees messier than others
- Steak & Eggs for breakfast. Anytime. All the time. Keep it coming. Love it.
- The App has glitches from time to time (*Yes, we work on the display and adding/subtracting features daily. Thanks for your patience while we continue to work out all the kinks*)
- Placed online order for 2 turkey meals. Didn't receive the extra gravy I paid for, nor the free pie bites
- We appreciate the Café hosting the fund raisers like the Silent Auction
- Thanks for the contests, the music, the atmosphere. Makes going to the Café fun.
- Thanks for hosting the Community Member and Native Vendors Arts & Crafts. Always enjoy these activities.
- Can the Round House offer Greek Salads as a grab 'n go? (*Great idea! We will add some to the rotation*)
- Had the potato bar for first time today. It was delicious. I will look for it in the future. Suggest an option to add protein such as Chicken or Carne Asada (*Good idea! Thanks for the suggestion*)
- Disappointed I couldn't order just a plain baked potato. Only way was to pay \$9.00. So I got a bowl of chili.
- Ordered lunch delivery at RPHC – didn't receive. (*We issued you a refund. Sorry that happened*)
- Suggest Grab 'n Go, flat-price breakfast burritos, labeled with ingredients, no substitutions. One button ordering
- I know it's not for everybody, but more gluten-free options/choices would be nice for some of us
- Wanted the meatloaf sandwich – no way to eliminate mushrooms or the onions, etc. One way, or not at all.
- Zuppa Toscano continues to be amazing ... and ... Don't like the sausage in the Zuppa Toscano.
- It's been a while since we've seen Lemon Bars and Blondies for dessert. Christmas wish... 😊
- Turkey BLT grab and go was delicious. Looking for egg salad – saw tuna and chicken – no egg salad
- Never seems to be any trays at the DOC Kiosk table. They all seem to be stored on the other side
- LOVE the new rewards system; would like to know more about it (*Working out the kinks. More details to follow*)
- Appreciate the 10% off for ordering on the app. Very nice bonus (*And we're extending it through January!*)
- Ordered Chicken Pot Pie. When I opened the container, there was no pie crust. (*Apologies. You received coupon*).
- Ordered on App. How do I enter contest? (*Use the receipt taped to your To Go order to enter the contests!*)

Submit your feedback...

- To submit feedback on ARAMARK's "Your Voice Counts" Feedback page, [just click here](#). Or e-mail SRPMIC Food Service Manager Paul.Johnston@srpmic-nsn.gov or ARAMARK Café General Manager Dan Barolli at Barolli-daneil@aramark.com THANKS FOR ALL YOUR FEEDBACK! We appreciate your patronage and input. ☺

(Published December 2025)

