



Customer compliments, suggestions and concerns

MULTIPLE CUSTOMERS: I've stopped receiving the Café daily emails. *(We recently started using Constant Contact to send the Café daily emails. If you've stopped receiving them, we suggest the following:*

1. Add rhcafe@srpmic-nsn.gov to your safe senders list in Outlook
 2. To add a safe sender in Outlook, navigate to **Settings (gear icon) > Mail > Junk email** and select **+ Add** under "Safe senders and domains". Enter the email address or domain, then click **Save**. In classic Outlook, go to **Home > Junk > Junk E-mail Options > Safe Senders > Add**.
 3. If after adding the address to your safe senders list you still don't receive, let us know, and we will re-add you to the list. – Hope this info helps.
- Love the outdoor picnics. I know the weather/temps sometimes prevent, but when the Café has them, I enjoy
 - Mint Chocolate Chip Ice Cream Sandwich was delicious and different
 - The Red Chili Posole this week was absolutely outstanding
 - Tried the Bologna Pimento special grill sandwich and was pleasantly surprised
 - Café prices have been creeping up, but it's still a tremendous bargain when compared with the real world
 - Didn't like the kiosks at first, nor the app – not a fan. But appreciate the 10% off and I'm using the app more.
 - Nice when using the (365Pay) app I can skip the lines at the kiosk AND get 10% off AND rewards!
 - I finally won something in the Café contests! Thanks for making things fun.
 - The meat at the entrée station was especially fatty *(We issued you a refund. Thanks for letting us know.)*
 - Last few times I purchased chicken noodle soup, it has been extra salty – couldn't eat it. *(We issued you a refund – Thanks for letting us know).*
 - Love the Loco Moco for breakfast. Please have more often.
 - How do I put a receipt in the bin if I'm at RPHC and order online? *(Email Paul your receipt, and he will put an entry in the bin for you.)*
 - Tiramisu was AWESOME! *(Glad you liked, it is on the menu again the first week of April)*
 - There were tiny little fruit flies trapped in my to go salad *(Sorry that happened. Thanks for letting us know. We issued you a refund).*
 - Observed worker behind line on cell phone. When finished, they didn't change their gloves. *(Thanks for letting us know. We addressed your very valid concern with the worker and reviewed protocols with all staff.)*
 - Giving you a shout out for the fried recipe chicken and meal yesterday. It was delicious; I even told several co-workers and they got it and said the same thing. Please keep this chicken recipe for use in future meals.
 - The Prosciutto on the Italian Deli Sub was like shoe leather – had to remove it before I could eat the sandwich
 - Outdoor Triple Play Sliders were very good
 - Wish there was a way to mitigate the flies at the outdoor events. *(Indeed, it is the Sonoran Desert. 😊)*
 - Turkey Tetrazzini Soup was a surprise creamy treat
 - Like the new Constant Contact "look" of the daily emails. Crisp.
 - A kiosk near the grab and go/deli area would be great. *(Good call. It will be installed soon!) 😊*

Submit your feedback...

- To submit feedback on ARAMARK's "Your Voice Counts" Feedback page, [just click here](#). Or e-mail SRPMIC Food Service Manager Paul.Johnston@srpmic-nsn.gov or ARMARK Café General Manager Dan Barolli at Barolli-daneil@aramark.com THANKS FOR ALL YOUR FEEDBACK! We appreciate your patronage and input. ☺ (Feedback gathered Feb/March, Published March 27, 2026)

