
Title VI Implementation Plan

Salt River Pima Maricopa Indian Community

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Title VI Policy Statement

The Salt River Transit, a program of the Department of Transportation, Salt River Pima-Maricopa Indian Community (“Community”), a federally recognized Indian tribal nation, assures compliance with Title VI of the Civil Rights act of 1964 (“Title VI”), the Restoration Act of 1987, section 504 of the Rehabilitation Act of 1973, Title II of the Americans with Disabilities Act of 1990 (ADA), and the related statutes and regulations in its Demand Response Van Service, transit program. The purpose of this Title VI plan is to ensure that “no person shall on the grounds of race, color, national origin, or disability be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination” under Salt River Transit’s program or activity.

Salt River Transit ensures that every effort will be made to prevent discrimination through the impacts of its programs, policies, and activities on minority and low-income populations. Furthermore, Salt River Transit will take reasonable steps to provide meaningful access to services for persons with Limited English Proficiency.

The Community has delegated the Title VI Officer or Program Coordinator to Rueben Malin, Director of Administration at the Community, to be the Title VI Civil Rights Officer to oversee and implement the Federal Transit Administration’s Title VI requirements.

Martin Harvier

President, Community

Title VI Notice to the Public

Notifying the Public of Rights Under Title VI

Salt River Transit

The Salt River Transit operates its programs and services without regard to race, color, national origin or disability in accordance with Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, and the Title II of Americans with Disabilities Act of 1990 (ADA). Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the Salt River Transit.

For more information on the Salt River Transit's civil rights program and the procedures to file a complaint, contact Salvatore La Puma III, Director of Transportation at (480) 362-5995 or Rueben Malin, Director of Administration, Civil Rights Officer at (480) 362-6922, (TTY (480) 362-6887), email rueben.malin@srpmic-nsn.gov; or visit our administrative office at 10005 East Osborn Road, Scottsdale, Arizona 85256.

For more information, visit <http://www.srpmic-nsn.gov>

A complainant may file a complaint directly with the Arizona Department of Transportation (ADOT) or the Federal Transit Administration (FTA) by filing a complaint directly with the corresponding offices of Civil Rights: ADOT: Attn: Title VI Program Manager 206 South 17th Avenue MD 155A RM: 183 Phoenix, Arizona 85007 FTA: Title VI Program Coordinator 1801 W. Jefferson St. MD154A, Ste. 101, Phoenix, AZ 85007.

Title VI Notice to the Public - Spanish

Aviso al Publico Sobre los Derechos Bajo el Titulo VI

Salt River Transit

Salt River Transit (y sus subcontratistas, si cualquiera) asegura cumplir con el Titulo VI de la Ley de los Derechos Civiles de 1964, Seccion 504 de la Ley de Rehabilitacion de 1973 y La Ley de ciudadanos Americanos con Discapacidades de 1990 (ADA). El nivel y la calidad de servicios de transporte seran provehidos sin consideracion a su raza, color, o pais de origen.

Para obtener mas informacion sobre la Salt River Transit's programa de derechos civiles, y los procedimientos para presentar, una queja, contacte Salvatore La Puma III, Director of Transportation at (480) 362-5995 or Rueben Malin, Director of Administration, Civil Rights Officer at (480) 362-6922, TTY (480) 362-6887; o visite nuestra oficina administrativa en 10005 East Osborn Road, Scottsdale, Arizona 85256. Para obtener mas informacion, visite <http://www.srpmic-nsn.gov>.

El puede presentar una queja directamente con Arizona Department of Transportation (ADOT) o Federal Transit Administration (FTA) mediante la presentacion de una queja directamente con las oficinas correspondientes de Civil Rights: ADOT: Attn: Title VI Program Manager 206 South 17th Avenue MD 155A Phoenix, Arizona 85007 FTA: Attn: Title VI Program Coordinator, 1801 W. Jefferson St. MD154A, Ste. 101, Phoenix, AZ 85007.

The above notices are posted in the following locations: the Community's Department of Transportation, the Community's Intranet and Internet pages, in Salt River Transit vans, Salt River Transit brochures, and available upon request.

This notice is posted online at <https://www.srpmic-nsn.gov/government/transportation/>

Title VI Complaint Procedures

These procedures provide guidance for all complaints filed under Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, and Title II of the Americans with Disabilities Act of 1990 (ADA) as they relate to any program or activity that is administered by Salt River Transit, including consultants, contractors, and vendors. Intimidation or retaliation as a result of a complaint is prohibited by law. In addition to these procedures, complainants reserve the right to file a formal complaint with other State or Federal agencies or to seek private counsel for complaints alleging discrimination. Every effort will be made to resolve complaints at the lowest possible level.

1. Any person who believes she or he has been discriminated against based on race, color, national origin, or disability may file a Title VI complaint by completing and submitting the agency's Title VI Complaint Form.
2. Formal complaints must be filed within 180 calendar days of the last date of the alleged act of discrimination or the date when the alleged discrimination became known to the complainant(s), or where there has been a continuing course of conduct, the date on which the conduct was discontinued or the latest instance of the conduct.
3. Complaints must be made in writing and signed by the complainant(s) and must include the complainant's name, address, and phone number. The Title VI contact person, either the Civil Rights Officer or Director of the Department of Transportation, will assist the complainant with documenting the issues if necessary.
4. Allegations received by fax or email will be acknowledged and processed once the identity of the complainant(s) and the intent to proceed with the complaint have been established. For this, the complainant is required to mail a signed, original copy of the fax or email transmittal for the complaint to be processed.
5. Allegations received by telephone will be reduced to writing and provided to the complainant for confirmation or revision before processing. A complaint will be forwarded to the complainant for her or him to complete, sign, and return for processing.
6. Once submitted, Salt River Transit will assume jurisdiction and will investigate and adjudicate the case. All complaints will receive an acknowledgement letter informing her or him of whether the complaint will be investigated by Salt River Transit.
7. Salt River Transit will notify the ADOT Civil Rights Office of all Title VI complaints within 72 hours via telephone at 602-712-8946 or email at civilrightsoffice@azdot.gov.

Title VI Complaint Procedures continued

8. Salt River Transit has 30 days to investigate the complaint. If more information is needed to resolve the case, the investigating authority may contact the complainant. The complainant has 10 business days from the date of the letter to send the requested information to the investigator assigned to the case. If the investigator is not contacted by the complainant or does not receive the additional information within 10 business days, the Authority may administratively close the case. A case can be administratively closed if the complainant no longer wishes to pursue her or his case.
9. After the investigator reviews the complaint, she or he will issue one of two letters to the complainant: a closure letter or a letter of finding (LOF). A closure letter summarizes the allegations and states that there was not a Title VI violation and that the case will be closed. A LOF summarizes the allegations and the interviews regarding the alleged incident, and explains whether any disciplinary action, additional training of the of the staff members involved or other action will occur. If the complainant wishes to appeal the decision, she or he has 10 business days after the date of the LOF to do so.
10. A complainant dissatisfied with Salt River Transit's decision may file a complaint with the Arizona Department of Transportation (ADOT) or the Federal Transit Administration (FTA) offices of Civil Rights: ADOT Attn: Title VI Program Manager 206 South 17th Avenue MD 155A RM 183 Phoenix, Arizona 85005 FTA Attn: Title VI Program Coordinator, 1801 W. Jefferson St. MD154A, Ste. 101, Phoenix, AZ 85007.
11. A copy of these procedures may be found online at <https://www.srpmic-nsn.gov/government/transportation/>

Title VI Complaint Form

SECTION 1:		
Name:		
Address:	City:	Zip:
Phone Home:	Phone Cell:	
Email:		
Accessible Format Requirements: <input type="checkbox"/> Large Print <input type="checkbox"/> Audio <input type="checkbox"/> TDD <input type="checkbox"/> Other _____		
SECTION II:		
Are you filing this complaint on your own behalf? <input type="checkbox"/> Yes <input type="checkbox"/> No		
If you answered "Yes" to above question, <i>skip to Section III</i>		
If you answered "No" to the above question, please include the name and relationship of the person for whom you are completing this form.		
Name:	Relationship:	
Please explain why have filed for a third party:		
Please confirm you have obtained permission from the aggrieved party to submit this complaint form. <input type="checkbox"/> Yes, I have permission. <input type="checkbox"/> No, I do not have permission.		
SECTION III:		
I believe the discrimination I experienced was based on (check all that apply):		
<input type="checkbox"/> Race	<input type="checkbox"/> Color	<input type="checkbox"/> National Origin <input type="checkbox"/> Disability
Date of Alleged Discrimination: Month _____ Day _____ Year _____		
Explain as clearly as possible what happened and why you believe you were discriminated against. Describe all persons involved. Include the name and contact information of the person(s) who discriminated against you (if known), as well as the names and contact information of any witnesses. If more space is needed, please use the back of this form.		

SECTION IV:		
Have you previously filed a Title VI complaint with this Agency? <input type="checkbox"/> Yes <input type="checkbox"/> No		
If "Yes", please provide any reference information regarding the previous complaint.		

Title VI Investigations, Complaints, and Lawsuits Log

This form will be submitted annually. If no investigations, lawsuits, or complaints were filed, a blank form will be submitted.

Description/ Name	Date Month/ Day/Year	Summary (Include basis of complaint: race, color, national origin, or disability)	Status	Action(s) Taken (Final Findings?)
Investigations				
1)				
2)				
3)				
Lawsuits				
1)				
2)				
3)				
Complaints				
1)				
2)				
3)				

