Round House Café Customer Feedback

Questions, Comments, Kudos & Klouts
November 1, 2026

Call 480-362-5537 or 362-5538
More than 2 million served!
the ROUND HOUSE café
Longmore just South of Osborn

Customer compliments, suggestions and concerns

- No Fall Overhaul this year – but we still got a free picnic! The Smoked Pork and Chicken were excellent!
- Customer service in the Café has been exceptional lately; staff is friendly and helpful
- Wish the Chicken Wild Rice Soup was served more often. Had it four days last week. It's the best.
- I'm finally getting used to using the Kiosks. They really do seem to help speed up service
- I ordered food for delivery to RPHC, but I didn't receive it. *(We gave you a refund)*
- My breakfast burrito didn't seem to have very much filling today *(You shared photo; we issued coupon)*
- Mango tasted spoiled this morning *(We gave you a refund.)*
- You can have Grilled Cheese & Tomato Soup like all the time! *(Glad you like! We are having it again!)*
- I stopped getting the Café emails. Can you re-add me to the list? *(The Constant Contact format inexplicably receives "bounce backs" from select email addresses, and neither our IT Department or the Constant Contact team can figure out why. We are working on a solution).*
- Haven't had chocolate cake in a long time *(It's on the menu for first week of November!))*
- Been a long time since we had Loco Moco *(It's on the menu for first week of November!)*
- Steak & Eggs. Yes. Always. Anytime.
- We love the Turkey. Looking forward to November!
- I finally won a prize in the Café contest! Phantom tickets!
- Still haven't won a prize in a Café contests – but we appreciate the opportunity. Makes it fun. One of these days… 😊
- I follow the Café on Facebook and love seeing the photos from events. Thanks for sharing.
- Thanks for hosting events in the Café like Coffee with a Cop, IT Cyber Security, HHS Info, Get out the Vote, etc. It's nice to be able to connect with the various departments and get information.
- Free Halloween Candy all month was an unexpected plus!
- I know it only comes once a year, but I really look forward to Oktoberfest German fare. The chefs do an excellent job on all of those offerings, but I really like the Red Cabbage and Spaetzel.
- The Fish and Chips last Friday were amazing, definitely made from scratch. We appreciate the difference!
- Café always does a great job with the Salmon. I think it was in "grain bowls" this time. Moist and tender. Delicious.
- The Pumpkin Spice cake was crumbly, almost dry – but the frosting was delicious.
- I'm retiring soon and wanted to take the opportunity to thank the Round House Café staff for all that they have done and continue to do to serve the Community. The food has always been excellent; the service outstanding. Everybody can have a bad day – even us as customers. But the Café staff always seem to come up with a smile while serving hundreds of customers great food every day. The Café has helped make my time here at SRPMIC fly by – puzzle contests, Stuff the Bin, great music. I've said over the years my only complaint is there are too many excellent choices. Thanks to all of you for doing such a fantastic job every single day. You are appreciated.

Submit your feedback…

- To submit comments on ARAMARK's customer feedback page, just click here. Or e-mail SRPMIC Food Service Manager Paul.Johnston@srpmic-nsn.gov or ARMARK Café General Manager Dan Barolli at Barolli-daniel@aramark.com THANKS FOR ALL YOUR FEEDBACK! We appreciate your patronage and input. ☺ (Published November 1, 2026)